

Conditions and terms for M Vaghjälp

M Vaghjälp is an excess liability reducing service on the vehicle rescue insurance (“räddningsförsäkring”).

Members of the Swedish Automobile Association (Motormännen) who own a vehicle that is covered by Swedish rescue insurance may qualify to buy M Vaghjälp. With M Vaghjälp the vehicle's liability fee is reduced with up to 2 000 SEK. This does not include vehicles that are used for professional purposes (e.g. taxi service, transport services, etc.).

1. The service covers one vehicle (with trailer) for a period of twelve months from the day the fee has been registered at Motormännens' bank, but no later than three days from payment.
2. Compensation is payable for rescue towing up to two times during the period of twelve months mentioned under point 1. The rescue towing must have occurred in Sweden or in a country where the rescue insurance is valid.
3. If more than one element of the insurance is affected due to the cause of towing and the liability for rescue towing is not paid, no compensation is payable.
4. No compensation is paid if the vehicle has been used despite driving prohibition, if the driver does not have a valid or necessary driver's license, if the occurrence is caused by the fact that the driver or passenger has been under the influence of any intoxicant. Nor is compensation being paid out for rescue caused by stops due to lack of fuel. Spare parts are not covered.
5. Damage that may qualify for compensation is regulated by the alarm operating central when the telephone number 020-91 11 11 is used. In other cases the damage should be reported with in three (3) months from the time of damage to:
Motormännen c/o Räddningslarm, Box 8011, 192 08 Sollentuna.
A full copy of the towing receipt and insurance letter must be submitted. The form for reporting the damage can be ordered from:
Motormännens Riksförbund - M Vaghjälp, Box 231 42, 104 35 Stockholm,
by telephone 020-21 11 11 or from the nearest Test Centre.
6. The right to compensation from M Vaghjälp occurs when the alarm central has the information necessary that verifies that compensational towing has occurred. Compensation will then take place within thirty (30) days in such cases when the claim has been paid in cash. If the compensation is delayed beyond thirty days, interest according to Swedish law will be added.

Motormännens Riksförbund

The Swedish Automobile Association

Member of Fédération Internationale de l'Automobile,



and Alliance Internationale de Tourisme



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PO Box 23142
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www.motormannen.se
e-mail: touring@motormannen.se

2006-08-08/blm

Problems with your car outside Sweden? Here you are assisted 2006.

The Swedish Automobile Association (Motormännen) Assistance and Credit Booklet brings extra security on you trip. With an Assistance and Credit booklet you are assisted if an emergency should occur. If your car breaks down you may be assisted on site by the (foreign) local automobile association's road assistance service. If the break down is repaired within thirty (30) minutes the assistance is often free or discounted. In other cases your vehicle is towed to the closest repair shop at a favourable rate.

The Assistance and Credit Booklet costs 210 SEK and is valid for twelve months from purchase for assistance and towing in Europe and some countries around the Mediterranean. The booklet's credit vouchers may be used for costs related to the emergency. You don't have to pay until you get back home. In most countries the vouchers are accepted by repair shops, emergency doctors and dentists or as unforeseen payment at hotels or ferries. You can order the booklet by a form that you can download from www.motormannen.se or require from M Service at telephone number 020-21 11 11. The Assistance and Credit Booklet is also sold at Motormännen Test Centres.

M Väjghjälp (road assistance) is valid outside Sweden. Does your vehicle have rescue insurance? Then M Väjghjälp compensates the liability (with up to 2 000 SEK) if you need assistance or towing. M Väjghjälp is valid everywhere your vehicle's rescue insurance is valid. Check with your insurance company that the country you are going to visit does not have any restrictions. M Väjghjälp costs 160 SEK for twelve (12) months and is booked from M service at telephone number 020-21 11 11. Do not forget to notify Motormännen if you change car! The current registration number of the vehicle must be noted in order for the assistance to be valid.

What do I do if an emergency occurs? Many countries have emergency telephones located along the roads. In other cases call the emergency central of the local automobile association or the assistance service that they use. This is due to the fact that even if you have M Väjghjälp, the Swedish emergency central does not supply assistance outside Sweden. If there is a local repair shop or towing company nearby it is easier to contact them directly. Below you will find a list of telephone numbers to rescue centrals in all European countries. Do not forget to tell them that you are a member of the Swedish Automobile Association – Motormännen when you contact them. Show your membership card and the Assistance and Credit Booklet (if you have one) to the person who assists you. That will get you with a discount or assistance for free!

All costs are paid in cash or with the vouchers from the Assistance and Credit Booklet. Save ALL receipts! When you come back to Sweden, contact M Service and you will be compensated for assistance and towing according to the terms and conditions for M Väjghjälp. Other costs are subject of your insurance company.

Language difficulties? Call SOS International +45 70 10 50 50. Often it is easier to call the Scandinavian insurance companies rescue centre in Copenhagen. There you will receive professional assistance in Swedish, and the operator can order assistance to your location. SOS International can also see if you have other insurances that may be of use in your situation.

If you have full coverage by your insurance and assistance is submitted by SOS International you will not have to pay your assistance on sight. You will be billed your liability from your insurance company later. If you have M Väjghjälp contact M Service and your liability for assistance and towing will be compensated according to the terms of M Väjghjälp.

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Country	Who?	Telephone No
Albania	0	Contact Police.
Belgium &	TCB*	070-34 47 77 or emergency telephones along motorways (ask for Touring Secours/Touring Wegenhulp).
Bosnia-Herzegovina	BIHAMK*	033-1282
Bulgaria &	UAB**	In Sofia: 02-980 33 08. Outside Sofia: 02-911 46. From mobile/cellphone 146.
Cyprus &	Cyprus AA*	022-31 31 31
Denmark &	0	45 88 00 25 (Dansk Autohjælp)
Estonia	EAK*	697 91 88. From mobile/cellphone 1888.
Finland	0 / AL*	09-774 764 00
France &	0 / ACTA*	Motorways use emergency phones Other routes 0800-0800 01.
Greece	ELPA*	104 00
Holland &	ANWB*	0800-0888
Ireland	AA	1800-66 77 88
Iceland	0 / FIB*	5 112 112
Italy &	ACI*	803 116
Croatia	HAK*	987 From mobile/cellphone: 01987.
Latvia	LAMB	8 000 000 From mobile/cellphone: 188.
Lithuania	LAS*	8 800 000 00 From mobile/cellphone: 1888.
Luxemburg &	ACL*	26 000
Makedonien	AMSM**	196
Malta	MTC	21-32 03 49 or 21-33 33 32
Moldova	ACM**	069-14 37 24 or 069-21 14 67
Norway	NAF**	810 005 05
Poland	PZM*	022-532 84 33 (M-members only) or 9637
Portugal &	ACP*	Lisbon and south Portugal (south of Pombal): 21-942 91 03. Oporto and north Portugal (north from Pombal): 22-834 00 01.
Roumania	ACR**	021-222 22 22, 0745-382 715 or from mobile/cell 0722-382 715
Russia	RAS	095-2298138
Schweiz &	TCS*	140
Serbia+-Montenegro &	AMS SCG*	011-987, 011-9800, 011-241 98 22 eller 011-241 95 55
Slovakia &	SATC	018 124
Slovenia &	AMZS*	On motorways, use emergency phones and demand AMZS, Or call 01-530 53 53 From mobile/cellphone. Other roads: 1987 or the mobile No.
Spain	RACE*	91-594 93 47 all Spain
Great Britain&	RACC**	902-156 156 (Catalonia and along the Mediterranean coast)
	AA*	Holders of Assistance. Booklets: 0800-028 90 18 (no LoC) Others: 0800-88 77 66 for information.
Czech Republic &	UAMK*	1230
Turkey	TTOK**	0212-278 62 14 or 0212-282 81 40. Daytime only.
Germany&	ADAC*	On motorways, use emergency phones and demand ADAC. Other roads: 01802-22 22 22 (22 22 22 from mobile/cellphone).
Ukraine	112 UA / FAU*	0322-380 978 112. Only certain roads and times.
Hungary &	MAK*	188 or 01-345 1755
Byelorussia	0 / BKA*	002 from mobile/cellphone. In the Minsk-area also 017-222 06 66.
Austria &	ÖAMTC*	120

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Who will help?

XXX In most countries you are assisted by patrols from the automobile organization. The letters, (e.g.TCB in Belgium) are an abbreviation of their name

0 means that you are assisted by an independent company.

Letters and **0** means that the club patrols assist in certain parts of the country or at certain times only. The rest of the country/time you are aided by an independent company.

***** If you can show an Assistance booklet, you get up to 30 minutes assistance on the spot free of charge. If you only show your membership card, the assistance is given at a reduced price. The cost of parts and towing are not included, but are most often given at a reduced price.

****** In these countries you are assisted on the spot if you show your membership card. The cost of parts and towing are not included, but are most often given at a reduced price.

& In these countries there are emergency telephones along the motorway.

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